

How to connect to Wi-Fi

Use Wi-Fi for internet access without using your mobile data.

iPhone / iPad

1. Open **Settings**.
2. Tap **Wi-Fi** and make sure Wi-Fi is turned on.
3. Tap the name of the network you want to join.
4. Enter the Wi-Fi password if asked, then tap **Join**.
5. A blue tick beside the network and the Wi-Fi symbol at the top show you are connected.

Public Wi-Fi may also ask you to accept terms on a web page.

Android / Samsung

1. Open **Settings**.
2. Tap **Connections** or **Network & internet**.
3. Tap **Wi-Fi** or **Internet** and turn Wi-Fi on.
4. Tap the network you want to join.
5. Enter the password if asked, then tap **Connect**.

Android menus vary by phone. On Samsung, the usual path is Settings > Connections > Wi-Fi.

TIP: If it will not connect, check the password carefully, move closer to the Wi-Fi router, or turn Wi-Fi off and on again.

STAY SAFE: Only join public Wi-Fi networks you recognise. Avoid entering banking or other sensitive information on an unfamiliar public network.

Get in contact!

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 Questions or need digital support?



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